



Student satisfaction survey feedback analysis report for the Academic Year 2022-23

Feedback plays an important role in the holistic development of any institution. Every year feedback is conducted through a structured questionnaire prepared by the institution through IQAC with an objective to upgrade the quality of technical education in the institution.

Questionnaire Objective: -

This questionnaire is designed by IQAC of The Oxford College of Pharmacy to seek feedback from students to upgrade the quality and overall performance in technical education.

Note: - The below questions were designed and circulated to all the students. Students will have to respond to all the questions with the following options. A) Strongly Agree B) Agree C) Neutral D) Disagree

Assessment for Institution

- Q1. How do you rate the transparency of the evaluation system in the college?
- Q2. How do you rate the facilities and amenities provided in the campus?
- Q3. Rate the Pedagogy to access the necessary resource from the college
- Q4. How do you rate the availability of the text book, reference book, other e-content in the library?
- Q5. Timely announcement of internal examination result?
- Q6. How do you rate the infrastructure of the college?
- Q7. Level of Students encouragement to write research grant at university level.
- Q8. Opportunity for students to participate internship field visit project work hospital work
- Q9. How do you rate the lab facilities?
- Q10. Opportunity for students to participating extracurricular activities.
- Q11. Does the faculty adhere to plan of study?
- Q12. Are you satisfied with industrial related examples or practical examples shared in the classrooms?



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Feedback responses received from the students are as follows:

Questions	Strongly Agree	Agree	Neutral	Disagree
Q1. How do you rate the transparency of the evaluation system in the college?	209	198	88	9
Q2. How do you rate the facilities and amenities provided in the campus?	179	233	84	8
Q3. Rate the Pedagogy to access the necessary resource from the college	181	242	79	2
Q4. How do you rate the availability of the text book, reference book, other e-content in the library?	123	233	145	3
Q5. Timely announcement of internal examination result?	84	334	83	3
Q6. How do you rate the infrastructure of the college?	234	167	98	5
Q7. Level of Students encouragement to write research grant at university level.	45	324	134	1
Q8. Opportunity for students to participate internship field visit project work hospital work	322	45	124	13
Q9. How do you rate the lab facilities?	214	189	98	3
Q10. Opportunity for students to participating extracurricular activities	52	134	312	6
Q11. Does the faculty adhere to plan of study?	43	200	261	0
Q12. Are you satisfied with industrial related examples or practical examples shared in the classrooms?	67	166	266	5

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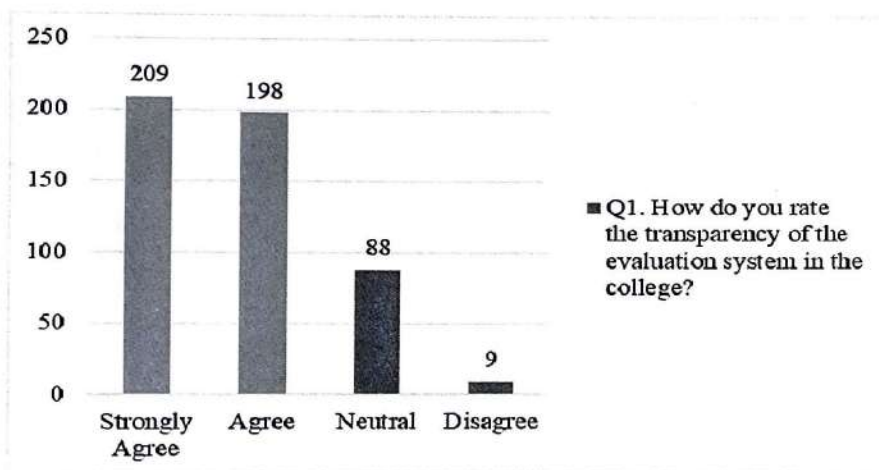
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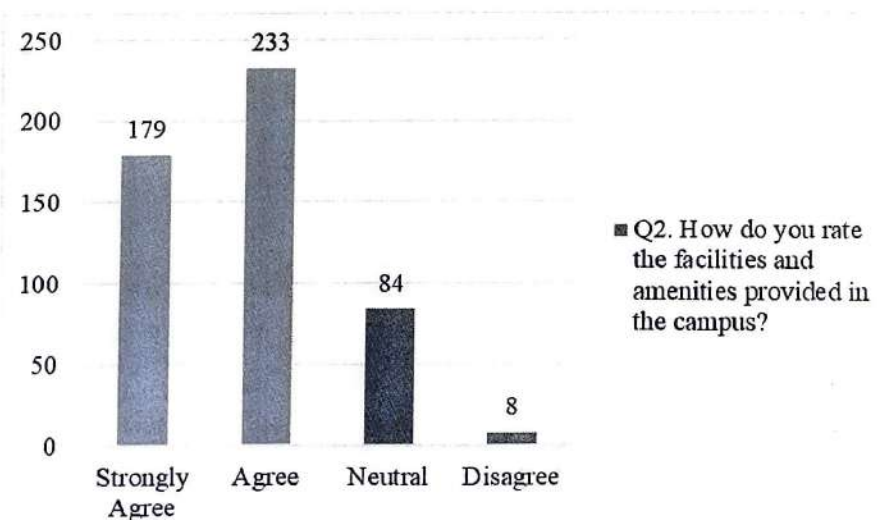
During the year 2022-23 the feedback is collected from students and the analysis report is as follows:

Out Come:

The result analysis shows that the majority of the students have positively appreciated the facilities available in the campus.

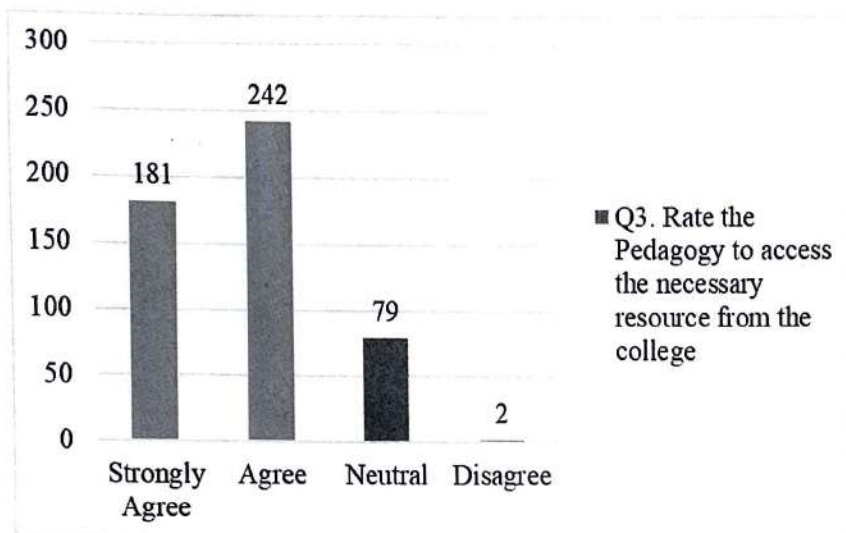


1. The central grivencances redressal committee have to be more active in addressing the issues if any arises by the students in the sessional examination.

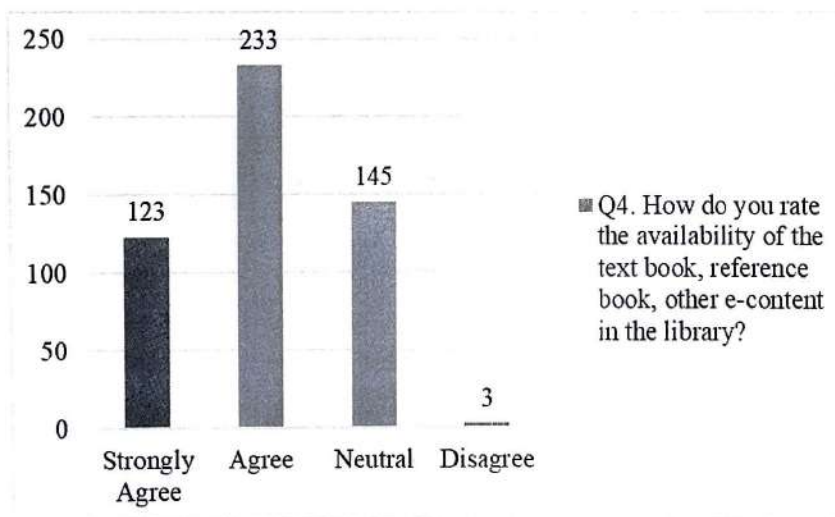




1. Purchase of new instruments according to the requirements while carrying out projects.
2. Repair of the lift system on timely basis.
3. Servicing of the RO water purifier on timely basis.



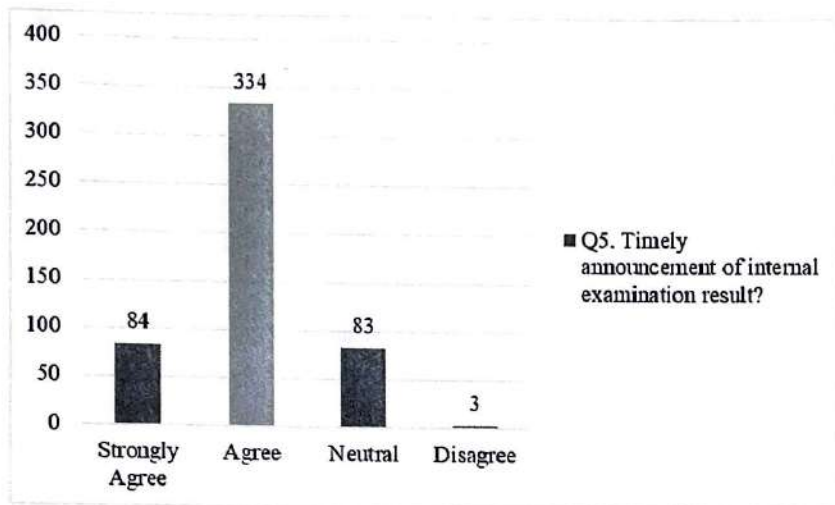
1. Make more ICT-enabled classroom and encourage all the staff to use for the better understanding of the students.
2. E-contents, PPTs, Animated study videos, soft-copy of the books to be shared with the students.



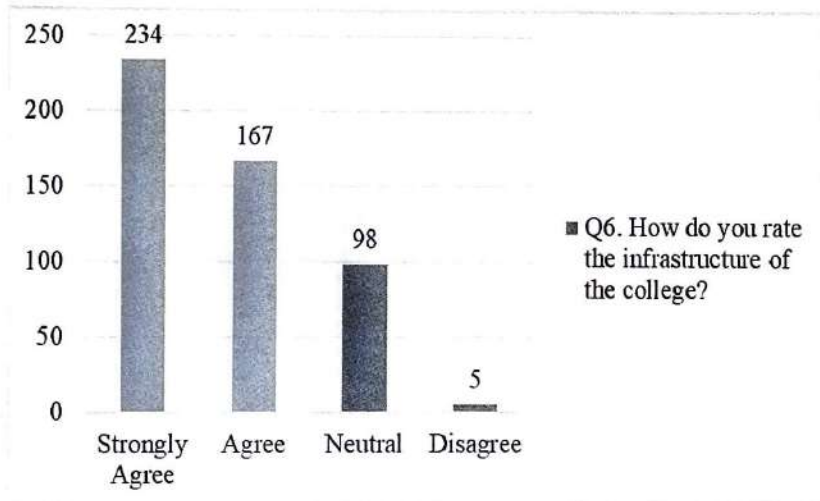
1. Purchase of some comprehensive databases for the research work and literature survey.
2. Addition of new and revised reference books for the reference section.



3. E-books purchase should be promoted



1. Blue-books correction to be compulsorily completed in a week and to be shown to the students and any grievances should be immediately addressed by the grievances redressal committee.

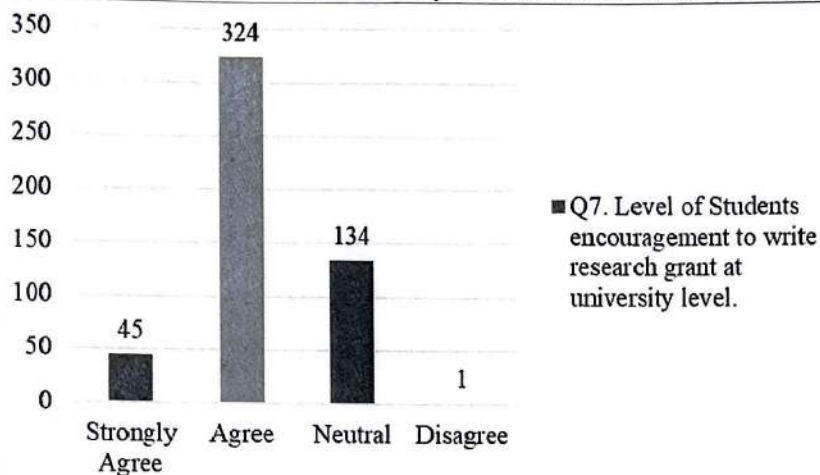


1. Any problems in the lab, common washrooms, classrooms, benches, chairs, tables etc., should be addressed by the central grievances committee.

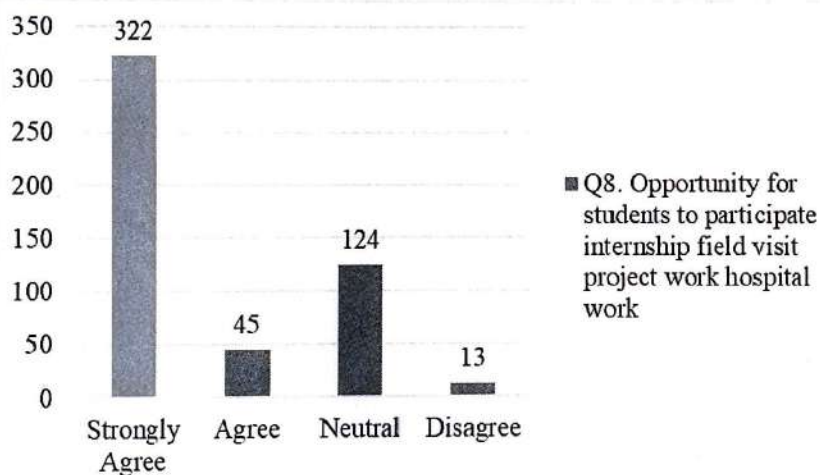


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1. Conduct more number of research meetings and seminars, journal club.
2. Organise workshops on how to write research proposal and motivate the students to take up UG and PG projects seriously.



1. Make it compulsory for the students to take internship program in the semester break and submit the certificate to the class-teacher.
2. Encourage the students to visit primary health care centre for case studies and presenting in the conferences.
3. Encourage students to participate in campaign for public awareness regarding the prevalent problems.

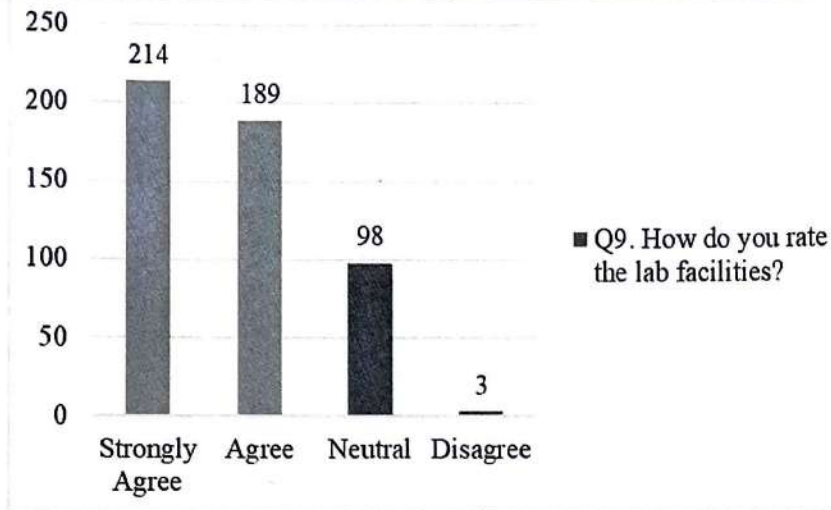




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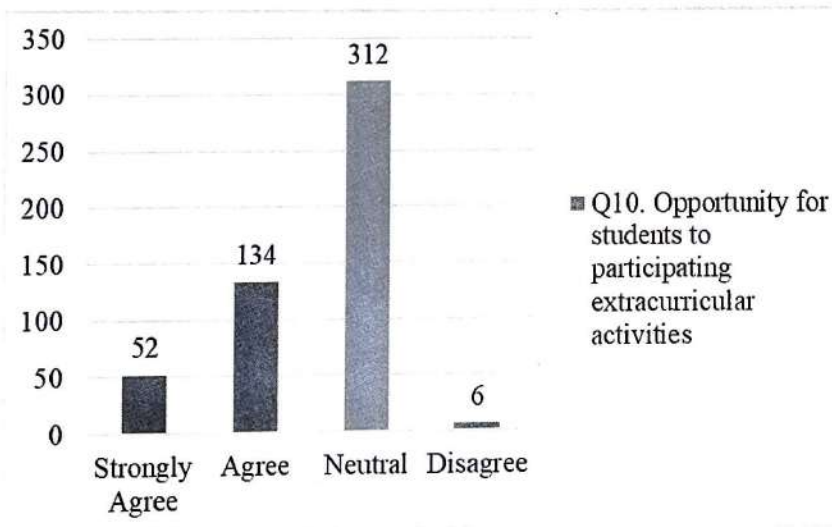
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1. Purchase of more number of glassware's yearly.

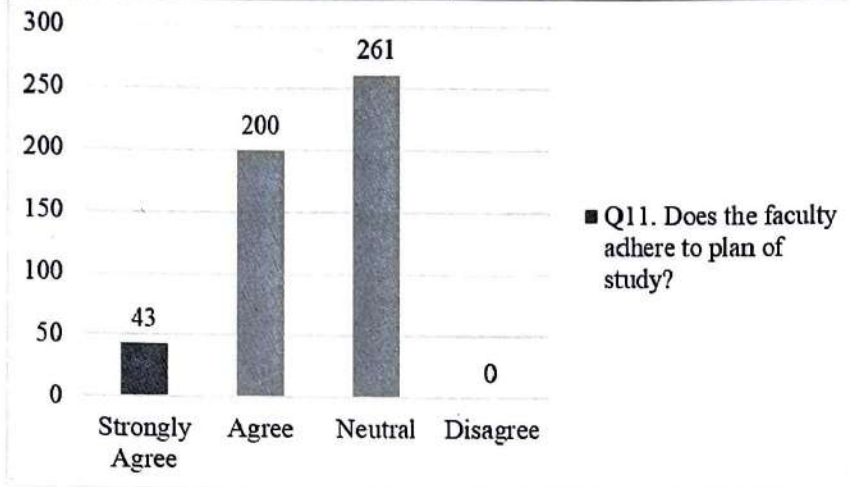
2. All the sockets, gas burners working condition should be addressed by the Head of the Department and action has to be taken immediately by the head of the organisation. sand instruments to be done.



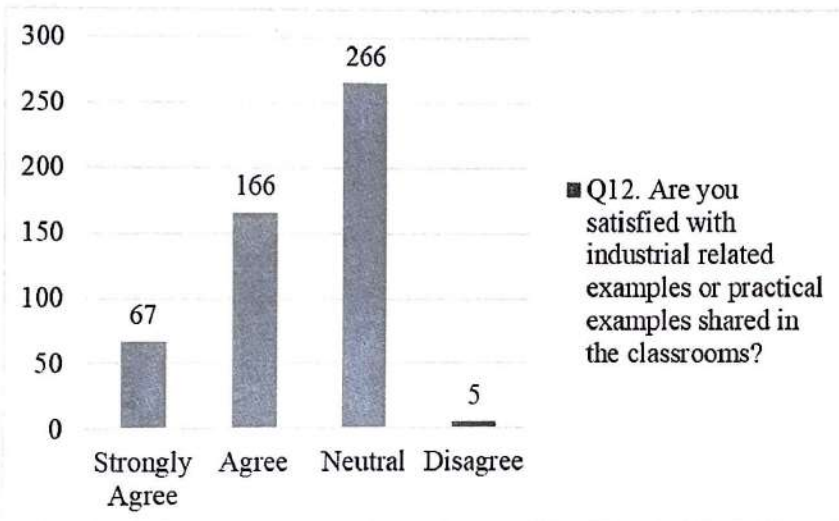
1. Motivate students to participate in extra-curricular activities that is being organised by our college and actively involved in inter-college competitions.



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1. Faculty are required to compulsorily update the lesson plan every day after the class taken



1. Faculties are required to collect recent examples from the industry or recent research being carried out and show to the students through PPTs.

2. Conduct guest lectures, industry expert talk, allowing the students to perform industry based projects.





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Action taken report on the Student satisfaction survey feedback analysis

After the feedback received from the students, some suggestions and action that are needed to be taken are planned. The shortcomings if any were addressed and planning has been kept forward. It is summarised in the table below:

Questions	Suggestions	Action Taken
Q1. How do you rate the transparency of the evaluation system in the college?	1. The central grievances redressal committee have to be more active in addressing the issues if any arises by the students in the sessional examination.	Faculties are putting the continuous assessment marks in front of the students and answer sheets are to be shown to the students and their signature has to be taken in the bluebooks
Q2. How do you rate the facilities and amenities provided in the campus?	1. Purchase of new instruments according to the requirements while carrying out projects. 2. Repair of the lift system on timely basis. 3. Servicing of the RO water plant on timely basis.	Upgradation of the lab facilities and instruments have been planned. In the view 3 Soxhlet apparatus are added in the Department of Pharmacology.
Q3. Rate the Pedagogy to access the necessary resource from the college.	1. Make more ICT-enabled classroom and encourage all the staff to use for the better understanding of the students. 2. E-content, PPTs, Animated study videos, soft-copy of the books to be shared with the students.	The classrooms are provided with projectors.



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Q4. How do you rate the availability of the text book, reference book, other e-content in the library?	<ol style="list-style-type: none">1. Purchase of some comprehensive databases for the research work and literature survey.2. Addition of new and revised reference books for the reference section.3. E-books purchase should be promoted	E-resource and subscription like HELINET are introduced into the E-resource library.
Q5. Timely announcement of internal examination result?	<ol style="list-style-type: none">1. Blue-books correction to be compulsorily completed in a week and to be shown to the students and any grievances should be immediately addressed by the grievances redressal committee.	Faculties are putting the IA marks in the word format and displaying to the students as soon as possible after the completion of each sessional.
Q6. How do you rate the infrastructure of the college?	<ol style="list-style-type: none">1. Any problems in the lab, common washrooms, classrooms, benches, chairs, tables etc., should be addressed by the central grievances committee.	Labs have been painted and broken slabs and tiles are replaced.
Q7. Level of Students encouragement to write research grant at university level.	<ol style="list-style-type: none">1. Conduct more number of research meetings and seminars, journal club.2. Organise workshops on how to write research proposal and motivate the students to take up UG and PG projects seriously.	Students are supervised by the mentors and they are writing research grants. For the year 2022-23 two RGUHS -UG Projects are received.



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<p>Q8. Opportunity for students to participate internship field visit project work hospital work</p>	<ol style="list-style-type: none"> 1. Make it compulsory for the students to take internship program in the semester break and submit the certificate to the class-teacher. 2. Encourage the students to visit primary health care centre for case studies and presenting in the conferences. 3. Encourage students to participate in campaign for public awareness regarding the prevalent problems. 	<p>Pharmaceutical companies are approached and students are sent for the internships program.</p>
<p>Q9. How do you rate the lab facilities?</p>	<ol style="list-style-type: none"> 1. Purchase of more number of glassware's yearly. 2. All the sockets, gas burners working condition should be addressed by the Head of the Department and action has to be taken immediately by the head of the organisation. sand instruments to be done. 	<ol style="list-style-type: none"> 1. The labs are well equipped with the latest technologies and for the removal of E-waste as well as for the disposal of chemical waste proper measures are taken. 2. All the labs have been painted and leaking taps have been corrected.
<p>Q10. Opportunity for students to participating extracurricular activities</p>	<ol style="list-style-type: none"> 1. Motivate students to participate in extra-curricular activities that is being organised by our college and actively involved in inter-college competitions. 	<p>Throughout the year cultural and sports activities are organised in the campus. Along with that students are encouraged to participate in intercollege-programs as well.</p>



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Q11. Does the faculty adhere to plan of study?	1. Faculty are required to update the junio lesson plan every day after the class taken.	Faculties are updating the attendance and lesson plan of everyday in junio after the class. HODs correct the lesson plan at the end of the month.
Q12. Are you satisfied with industrial related examples or practical examples shared in the classrooms?	1. Faculties are required to collect recent examples from the industry or recent research being carried out and show to the students through PPTs. 2. Conduct guest lectures, industry expert talk, allowing the students to perform industry based projects.	1. Faculties are giving day to day recent research advancement information to the students that are relevant to the plan of study. 2. Students are assigned to go for the industry for the completion of projects.

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